

PATRICIA A. TRITES

EDUCATION

Present California Coast University Santa Ana, CA
Pursuing a PhD in Business Management

1992 Western Michigan University Kalamazoo, MI
Master of Public Administration – Healthcare Concentration
§ Summa Cum Laude

1990 Western Michigan University Kalamazoo, MI
Bachelor of Business Administration- Accountancy Major
§ Cum Laude

1988 Kellogg Community College Battle Creek, MI
Associate in Arts
§ Summa Cum Laude
§ Outstanding Graduate Award-Business, Trades and Technology
Division

1975 Pacific College San Diego, CA
Diploma Medical Assistant
§ First in class

PROFESSIONAL EXPERIENCE

1999 – Present Healthcare Compliance Resources, LLC, Battle
Creek, MI
CEO

- n Certified Healthcare Compliance Consultant
- n Certified Healthcare Compliance Officer
- n Certified Healthcare Business Consultant
- n Certified Professional Coder

1993 – 2000 PM-Battle Creek, Professional Management Associates,
Inc., Battle Creek, MI
Consultant, Principal of Firm

§ Enrolled Agent of the Internal Revenue Service (1997-2002)

1993--1995 Davenport College Kalamazoo, MI
Instructor – Health Care Administration Bachelor Degree Program

§ Health Care Administration-Ethics

§ Health Care Administration-Healthcare Policy and Organization

§ Healthcare Administration-Economics

1992--1994 Kellogg Community College Battle Creek, MI
Instructor – Accounting

§ Accounting 101 4 Semesters

§ Accounting 102 4 Semesters

1982--1983 Vicksburg Community Hospital Vicksburg, MS
Hospital Transcriptionist

1977--1978 Aetna Insurance Company Charleston, SC
Workman's Compensation Claims Adjuster

1976--1977 Medical Associates of Charleston Charleston, SC
Medical Assistant

1975-1976 Rutledge Avenue Medical Associates Charleston, SC
Medical Assistant

PROFESSIONAL MEMBERSHIPS-AFFILIATIONS

Society of Medical-Dental Management Consultants (SMD)

Institute of Certified Professional Healthcare Consultants (ICHBC)

American Academy of Professional Coders (AAPC)

Trustee, Institute of Certified Healthcare Business Consultants
(1999-2002)

Editorial Advisory Board, Medical Office Compliance Alert (2000-
2002)

Editorial Advisory Board, Eli's Physician Practice Compliance Alert
American College of Healthcare Executives
National Speakers Association
Volunteer Member of HL7 EHR-TC Privacy/Security Expert Panel
Volunteer Member of HL7 EHR-TC Legal Aspects of EHR
Workgroup

PUBLICATIONS

HIPAA Privacy Solutions Toolkit™ Copyright © 2006

HIPAA Security Solutions Toolkit™ Copyright © 2005

Healthcare Organization and Medical Office Compliance Program Guide
Copyright © 1999-2005

Medical Office Compliance Program Guide Document Generator Software
Copyright © 2000-2003

Certified Healthcare Compliance Consultant Course and Examination Copyright
© 1999-2003

Certified Healthcare Compliance Officer Course and Examination Copyright ©
2000-2003

HIPAA Compliance, MGMA News, 2002

HIPAA Training-Prepared for the U.S. Army HIPAA Compliance Consultants
hired by the Eagle Group, International for positions in each Army medical
facility. Copyright © 2002-2003

Achieving HIPAA Compliance-Attitude is Essential, Hematology Oncology
News and Issues, December 2002

Internal Auditing, Coding Network News, June/July 2003

Contributed two chapters, Compliance...Not a Dirty Word (Preventive Medicine
for the Health of the Practice) and Effective Insurance Coding And Billing
Guidelines-(Get Paid for Your Services Leave Nothing on the Table) for a

Medical Group Management Association publication, *Business of Medical Practice (Profit Maximizing Skills for Savvy Doctors), Second Edition.*

Compliance-Risk Management for the Business of Healthcare Organization (Chapter), *Financial Planning for Physicians and Healthcare Professionals*, Jones and Bartlett Publishers, 2003

Multiple contributions to Eli Press Publications

SPEAKING ENGAGEMENTS AND TELEVISION APPEARANCES 1997-2004

Medicare Evaluation and Management Documentation Guidelines Seminars: Physicians-*How to Get Paid for the Work You Do.* 1997-2000

Health Care Cash Management, Inc. – Saginaw MI

Health Care Cash Management, Inc. -- Minneapolis/Saint Paul MN

Health Care Cash Management -- Milwaukee WI

St. Mary's Health System—Saginaw, MI

Michigan State University—Lansing, MI

Professional Management Conference--Charlotte NC

Professional Management Conference--Orlando FL

Eastern Ohio Physicians Organization--Youngstown, OH

Medical Office Compliance and Documentation Seminars 1999-2000

Orlando FL

Grand Rapids MI

Charlotte, NC

Marshall, MI

Lansing, MI

Compliance in the Medical Office – 2000-2001

MGMA-National Conference-San Diego CA

MGMA-AOHA Conference-Seattle WA

Michigan Society of Hematology and Oncology

Correct Coding Policy and Practice Coding Strategies-Professional Management 1998
Midwinter Meeting, Lake Buena Vista, FL, February 1998

Developing Your Compliance Program-Michigan Radiology Managers Association,
Grand Rapids, MI October 1998

Understanding Managed Care-Health Specialists of Lenawee, December 1998,
Lenawee, MI

Coordinating Hospital and Physician Office Compliance--Professional Management 1999 Midwinter Meeting, Lake Buena Vista, FL, February 1999

Compliance and Documentation-Society of Medical Dental Management Consultants 1999 Midwinter Meeting, Ft. Lauderdale, FL, November 1999

Compliance in the Medical Office-American Academy of Professional Coders-Battle Creek Chapter, Battle Creek, MI, November 1999

Evaluation and Management Documentation Guidelines, CPT and ICD-9 Coding for Physicians-Health Insurance Plan of New York, New York, New York, July 2000

Compliance 2000, Documentation Guidelines and Chart Auditing-LifeSpan Physician's PSO, Providence, RI, November, 2000

Compliance, Documentation, ICD-9, CPT Coding and Chart Auditing-Professional Management-Ann Arbor, Ann Arbor, MI, December 2000

Documentation Guidelines and Correct Coding-Lansing Internal Medicine, Lansing, MI, January 2001

Compliance, How Healthy is Your Practice?-Northwest Illinois Oncology Managers, Chicago, IL, June 2001

Compliance 2000, Documentation Guidelines and Chart Auditing-LifeSpan Physician's PSO, Providence, RI, June, 2001

The Importance of Compliance Programs and Correct Documentation, Practicode Annual Coding Retreat, Sebring, FL, June 2001

HIPAA Compliance as it Applies to Oncology and Research- Oncology Therapeutics Network Physician Advisory Board-Naples FL, August 2001

Documentation Guidelines and Correct Coding-Gaylord Family Practice, Gaylord, MI, August 2001

Compliance-A Guided Tour-HCR National Compliance Conference, Orlando, FL, January 2001

Compliance Programs-Medical Group Management Association (MGMA) OB/GYN Assembly, Savannah, GA, April 2001

HIPAA Compliance for Oncology Practice Managers-Oncology Therapeutics Network Practice Administrators Advisory Board, July 2001, Banff BC

HIPAA Compliance Issues, Valley Health System, 2001, Harrisonburg VA

HIPAA-Administrative Simplification-Simplified-Coalition of Hematology Oncology Practices, 2001, Austin, TX

Compliance Issues in Human Resource Management—Audio Conference, The Coding Institute, August 2001

Compliance Programs-How to Light the Way for Your Clients—Physicians Viewpoint Network, Savannah, GA, November, 2001

HIPAA-Administrative Simplification-Simplified-Michigan State Hematology Oncology/Group Practice Organization, December 2001, Novi, MI

HIPAA-Administrative Simplification-Simplified—HCR National Compliance Conference, Orlando, FL, January 2002

Compliance Programs and Administrative Simplification-Society of Medical and Dental Management Consultants, Alexandria, VA, June 2002

HIPAA-Are You in Compliance? No, How to Get There.-Oncology Network of Connecticut, Hartford, CT, May, 2002.

HIPAA-Are You in Compliance?-- Florida Radiology Business Managers Association, Orlando, FL, June 2002

Compliance In Practice—New England Conference on Coding and Compliance in Women's Healthcare, Boston, MA, August 2002

How to Audit Your Practice-- New England Conference on Coding and Compliance in Women's Healthcare, Boston, MA, August 2002

I've Heard About HIPAA-- New England Conference on Coding and Compliance in Women's Healthcare, Boston, MA, August 2002

Documentation Guidelines-The Foundation of Compliance-- New England Conference on Coding and Compliance in Women's Healthcare, Boston, MA, August 2002

Evaluation and Management Coding-The Foundation of Billing and Reimbursement Compliance—Grand Rounds, Women's and Infants' Hospital, Providence, RI, September 2002

Combating Pharmacy Benefit Fraud and Abuse in Medicaid Managed Care—Pharmaceutical Care Network, Sonoma CA, October 2002

HIPAA Update—Physician's Viewpoint Network, New Orleans, LA, November 2002

Preventive Medicine for the Health of the Practice—Southern Medical Association, Washington, DC November 2002

Evaluation and Management Coding and Specific Risk Areas-Horizon Medical, Inc., November 2002

How to Audit Your Practice—LifeSpan Physicians Services Organization, December 2002

Regulatory Compliance and It's Application to the Development of EMR Programs-December 2002

Coding Update for OB/GYN Services—New York, NY—December 2002

World Business Review, PBS Health Journal Television-Application of Technology in Medicine—2002

HIPAA Compliance Update—Michigan State Hematology Oncology Managers—
February, 2003

HIPAA Compliance—Metropolitan Hospital—March 2003

Evaluation and Management Documentation and Coding—Metropolitan Hospital—
March 2003

Advanced Documentation Issues—Michigan Allergy and Asthma Association—
March 2003

Advanced Chart Auditing—HCR National Compliance Conference, Lake Tahoe,
NV, March 2003

OSHA Update for Healthcare Professionals—April 2003

HIPAA Privacy and Security—April 2003

HIPAA-Transaction Code Sets, Privacy and Security—Isla Medical Services, Guam,
May 2003

HIPAA-We've Only Just Begun—NAHC Annual Conference, Amelia Island, FL—
June 2003

Billing and Coding Update—Johnson City, TN—December 2003

Billing and Coding Update and Non-Physician Practitioner Update—New Orleans,
LA – February 2004

Learning From History...Solutions in Healthcare Compliance—Charleston, SC—
March 2004

Certified Health Care Compliance Consultant Course

Boston, MA-June 1999	Detroit, MI-September 1999
Seattle, WA-April 2000	Atlanta, GA-October 2000
Atlanta, GA-October 2000	Battle Creek, MI-November 2000
Providence, RI-November 2000	Orlando, FL-January, 2001
San Diego, CA-February 2001	Savannah, GA-April, 2001
St. Louis, MO-May, 2001	Seattle, WA-July, 2001
Albany, NY-August, 2001	Williamsburg, VA-September, 2001
Charleston, SC-November, 2001	Orlando, FL-January, 2002
Dallas, TX-February, 2002	Phoenix, AZ-February 2002

Certified Healthcare Compliance Officer Course

Chicago, IL-September, 2000	Providence, RI-November, 2000
San Diego, CA-February, 2001	Seattle, WA-April, 2001
Williamsburg, VA-September 2001	Grand Rapids, MI-October, 2001
Nashville, TN-October, 2001	Montgomery, AL-January, 2002
Honolulu, HI-March, 2002	Charlotte, NC-May, 2002

Healthcare Compliance Certification Course

Charlotte, NC-May, 2002	Detroit, MI-June, 2002
Philadelphia, PA-July 2002	Denver, CO-September 2002
Dallas, TX-November, 2002	Phoenix, AZ-January, 2003
Clearwater, FL-February, 2002	Minneapolis, MN-May 2003
Elizabeth, NJ-June, 2003	Portland, OR-July, 2003
Norfolk, VA-September, 2003	Kansas City, MO-October 2003
New Orleans-November 2003	Six Courses in 2004
Four Courses in 2005	Three Courses scheduled for 2006

Evaluation and Management Coding, Risk Areas & Fraud and Abuse-Bloomington IN-Sept. 2004

Sexual Harassment in the Workplace-Battle Creek, MI 2005

Evaluation and Management Coding, Risk Areas & Fraud and Abuse-New Orleans LA, 2005

Healthcare Compliance Update and HIPAA Security-Dallas TX, February 2005

Healthcare Compliance Update and Employment Regulation Update-Chicago IL, August 2005

Third Party Payor Update and EMR Panel Discussion-Society of Medical Dental Consultants Annual Meeting-Minneapolis, MN, June 2005

Evaluation and Management Coding, Diagnosis Coding and Risk Areas-Providence RI, September 2005

ADMINISTRATIVE HEARING AND TRIAL EXPERIENCE

2001-Testified as a Compliance Expert, on behalf of a Nursing Home Provider, in an Alabama Medicaid Administrative Hearing. Case: (Redacted) v. Alabama Medicaid Agency, No Docket Number, Hearing held before the Alabama State Medicaid Agency. Case was appealed, On Appeal: Civil Action CV-2002-1482 Circuit Court Montgomery Alabama.

2001-Coding Consultant, Johnston Barton Proctor and Powell, LLP, regarding coding compliance matters.

2001-2002 Provided chart auditing and consultative services to RI Assistant US Attorney General.

2002-Coding Expert, audited records and testified on behalf of the provider in an informal BCBS Administrative Hearing. Formal hearing was cancelled due to

settlement. No "formal" record was kept of the informal hearing, and there is no case number.

2002-2003-Coding Consultant, audited and prepared reports for submission to the Alabama Medicare Carrier. Administrative Hearing; Expert witness on behalf of the provider. Social Security Administration, Office of Hearings and Appeals, 5701 Executive Center Dr., Suite 400 Charlotte, NC. HCIN Docket #999-21-0125. Judge: Ronald T. Osborne, Administrative Law Judge. July 2003.

2001-2004-Coding and Compliance Consultant and Expert for a major DME company during litigation.

2005-Coding and Compliance Consultant for pre-trial action.

2005-Compliance Consultant for Colorado Law Firm.

ATTENDANCE AT CONTINUING EDUCATION PROGRAMS

CPT and ICD-9 Coding, Documentation Guidelines and Correct Billing Requirements, March 1997, Unicor Medical and Healthcare Cash Management, Inc.

1997 Annual Conference, June 1997, National Association of Healthcare Consultants

1998 Annual Conference, August 1998, National Association of Healthcare Consultants

1998 National Issues Institute, October 1998, National Association of Healthcare Consultants

1998 Joint Annual Conference, June 1998, National Association of Healthcare Consultants, The PM Group, and Society of Medical-Dental Management Consultants

Your Compliance Plan, November 1998, Part B News, United Communications Group

AAPC 1998 Annual Coding Conference, April 1998, American Academy of Professional Coders

1998 Midwinter Meeting, February 1998, National Association of Healthcare Consultants, The PM Group, and Society of Medical-Dental Management Consultants

1998 Midwinter Meeting, February 1998, National Association of Healthcare Consultants, The PM Group, and Society of Medical-Dental Management Consultants

1999 Joint Annual Conference, June 1999, National Association of Healthcare Consultants, The PM Group, and Society of Medical-Dental Management Consultants

Compliance Strategies 1999, June 1999, Part B News, United Communications Group

Coding and Billing for Oncology, September 1999: Heritage Seminars

The Medicare Compliance Summit, October 1999, International Quality and Productivity Center

Corporate Compliance Forum-Advanced Healthcare Compliance, February 2000, American Compliance Institute, HCCA

Conquer Coding, Annual Conference-May 2000, American Academy of Professional Coders

Incident To Billing, October 2000, American Academy of Professional Coders-Battle Creek Chapter

Compliance-The Real Picture-National Compliance Conference, January 2001, Healthcare Compliance Resources

Coding Retreat 2001, June 2001, Practicode, Inc.

National Pediatric and OB/GYN Coding and Compliance Conference: 2001, December 2001, The Coding Institute

Surviving the Compliance Jungle-National Compliance Conference, January 2002, Healthcare Compliance Resources

Coding and Compliance in Women's Health, May 2002, Mount Auburn Hospital

HIPAA Seminar: Managing the HIPAA Monster, October 2002, Michigan Osteopathic Association

Evaluation and Management Coding Seminar, November 2002, LifeSpan Physician's PSO

Don't Gamble With Your Compliance Program-National Compliance Conference, March 2003, Healthcare Compliance Resources

National Association of Health Care Consultants Annual Conference-June 2003

Learning From History...Solutions in Healthcare Compliance, March 2004, Healthcare Compliance Resources

National Speakers Association Annual Conference-July 2004

National Speakers Association Conference-January 2005

Healthcare Compliance Update Conference-February 2005

American Academy of Professional Coders Annual Conference-April 2005

Society of Medical and Dental Management Consultants Annual Conference-June 2005

National Speakers Association Annual Conference-July 2004

Healthcare Compliance Update Conference-August 2005

EMR Road Show Conference-September 2005

National Issues Conference-September 2005

REFERENCES AVAILABLE UPON REQUEST

Contact Information

Healthcare Compliance Resources

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Augusta, MI 49012

269-731-2560

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www.complianceresources.com